

Warranty and Return Policy

100% satisfaction guarantee plus a lifetime, limited warranty

AGI group, Inc. warrants to the original purchaser that all Legend Rigid Vinyl exterior shutters purchased from AGI Group, Inc. will be free from defects in materials and workmanship for a lifetime.

The warranty is very simple. If you find a defect in materials or workmanship, send your complaint to customerservice@agigroup.com or call 800-823-6677. AGI Group will provide a return authorization and replace the defective shutters promptly at no cost to you.

We will need you to return the defective shutters so we can correct the problem for future orders. If you receive your order and simply want to return stock size shutters, send your request to: CustomerService@AGIgroup.com or call 800-823-6677. AGI Group will provide a return authorization for return. We require that you return the shutters in good condition in the original packaging at your expense.

Once the shutters have been received and inspected, you will receive a full credit less a 20% handling/restocking charge. Please be aware AGI Group, Inc. will not accept the return of any **custom**-made shutter products. We work hard to insure you have the necessary product information to make an informed ordering decision. However, if you have any questions Please, call 800-823-6677 to receive the answers to all of your questions.

One more item of fairness, AGI Group will carry the ball on repairing or replacing a faulty product. However, we won't be responsible for removal of installed product or the cost to install product.

AGI Group is certain you will be happy with your purchase of Legends Rigid Vinyl shutters and offer this generous warranty and return policy to prove to you we want you to enjoy a 100% satisfying experience purchasing from AGI Group.