

## **Wood Shutter Warranty**

All shutters, doors and louvers are warranted for a period of one year from date of receipt against defects in material and workmanship. AGI Group, Inc. will not be held responsible for paint or finish failure under any circumstance. The following are not considered defects in material and workmanship; small hairline surface or edge “checks” which are common in exterior millwork and cannot generally be avoided, slight witness lines are the raised panels due to expansion and contraction, witness lines are the “pegged” mortise and tenon joint, problems caused by alterations made to the shutters or louvers after delivery. Any post-delivery modifications to any product will void said warranty.

AGI Group, Inc. will not be responsible for shutters or louvers that were exposed to or stored in wet conditions causing a high moisture content to the wood prior to your finishing.

AGI Group, Inc. will not be held responsible for problems arising from finishing we shutters or louvers due to poor storage. Under no circumstance will AGI Group, Inc. be responsible for subcontractor actions or labor charges of any nature. AGI Group, Inc. will not be held responsible for an Product damaged by Acts of God, accidental or intentional damages, improper installation, repairs or modifications. AGI Group, Inc. will not be held responsible for water seepage through closed shutters or louvers during strong wind and rain.

AGI Group, Inc. will not be held responsible for normal weathering of any painted surface. Any product aforementioned limitations, provided that the defective shutter or louver is returned, freight pre-paid to AGI Group, Inc. will not be responsible for incidental charges including, but not limited to, the cost of removal and re-installation of said shutters or louvers that are subject of warranty claims.

Any claim under this warranty must be made in writing 30 days after discover of defect to:

AGI Group, Inc.  
1550 Global Court  
Sarasota, FL 34240

AGI Group must be allowed reasonable opportunity to determine and fulfill its obligations under this warranty before others make any repairs. AGI Group, Inc. expressly disavows any responsibility for repairs made by any third party.

Purchaser shall bear the burden of proving to AGI Group’s reasonable satisfaction the date of purchase that the purchaser is in fact the original purchaser of the product.